Sprinter Rental Agreement
& Pre-Departure Training Materials-
A SUMMARY of our PRE-DEPARTURE DAY training program

KEY POINTS-Pre-Departure Orientation Materials

Upon booking, you will be provided with several educational documents to help you create a 'mental frame' around your first Sprinter road trip before you attend your one on one orientation.

We will provide your pre-departure training materials in 3 chapters, so that by the time you arrive for your orientation you are dialed in, prepared, confident and best of all, RELAXED for your awesome Sprinter road trip vacation ahead.

To help protect your happiness, we ask that you REALLY read these documents. They will help you get focused.

KEY POINTS-Rental Agreement

This particular document summarizes the **most important responsibilities** in your full rental agreement. It does not replace the master agreement; it highlights what matters most.

1. Authorized Driver & Orientation

- Only approved drivers may operate the Sprinter motorhome
- All drivers must attend the live orientation
- Driving Techniques and Strategies of driving, parking, and travel conduct are discussed
- You may not depart without completing orientation

2. Vehicle Care & Return Condition

You agree to return the motorhome:

- On time and to the correct location
- Neat, tidy, unpacked
- Waste tanks emptied
- Fluids refilled to required levels

3. Damage Prevention & Reporting

Most damage is preventable.
If **anything** happens:

- Notify us immediately
- Take photos
- Obtain a police or ranger report when required

Failure to report issues at the time they occur may result in additional fees.

4. Financial Responsibility

You are financially responsible for:

- Damage that occurs during your rental period
- Loss of use while repairs occur if you damage the coach and disrupt the rental calendar
- Administrative, towing, and recovery costs

Security deposits are applied to company admin costs first. Renter pays Repairs and Parts DIRECTLY to the Vendors. Renter manages their Insurance reimbursement for any payments they have made.

5. Prohibited Use (examples)

- Unapproved drivers
- Driving under the influence
- Unpaved or restricted roads
- Roof access or low-clearance travel
- Smoking or unauthorized pets

Violations may void protections and result in full financial liability.

6. Insurance & Deposits

- Insurance is mandatory
- Auto-Binder or daily THIRD PARTY (ROAMLY)purchase options available
- Refundable security deposit required prior to departure. The amount is $1000 in most cases.

7. Acknowledgement

Before you depart your orientation you are asked to sign off saying:

- I have reviewed, and the training materials
- I understand my responsibilities as a renter
- I agree to operate the Sprinter motorhome with care and good judgement
- I agree to abide by the owner's directions and instructions

Signature & Date

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